## 

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### Balanced e-Governance

### e-GOVERNMENT

User-oriented e-services offered by government



### e-DEMOCRACY

- online provision of information;
- online interaction between citizens and government;
- online engagement in the policy-making process







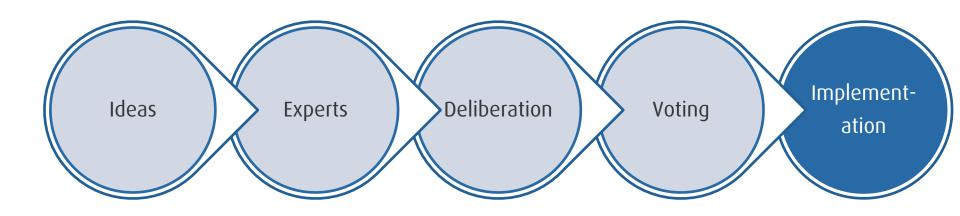


## Tools for e-Democracy

- Roadmap of e-Governance and e-Participation
- Awareness-raising, capacity-building training programs
- e-Communication and (e)Engagement Strategy
- Open Government Partnership (OGP) action plans
- Participatory Budgeting
- Tools for online participation and crowd sourcing.



### How?



### Bike-friendly sidewalks Safe barriers on the banks of **Emajõgi**



# New community garden in old widget factory area

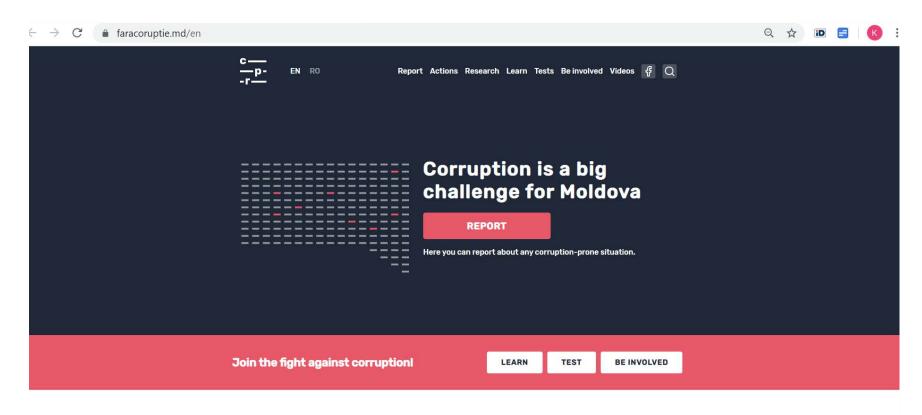


# Exercise-friendly school yard





### **Anticor Platform**



Comisia Electorală Centrală (25)

Agenția Servicii Publice (8)
Partidul Sor (7)

Coruperea alegătorilor (41) Încălcare de procedură legală (13)

Mită (11)

85

## **Takeaways**

- E-tools are not miraculous weapons but technology has great potential for open, transparent and accountable governance
- Start small but start NOW
- Adopt and re-use
- Engage citizens, but only when possible, needed and meaningful



# Interested in cooperation? Contact us!

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