

The background of the slide features a blurred image of a person's face and hands holding a smartphone. Overlaid on the phone is a glowing digital fingerprint icon with the word 'APPROVE' inside it. A network of white dots and lines is also visible in the background, suggesting a digital or data theme.

# ARUBA E-GOVERNMENT

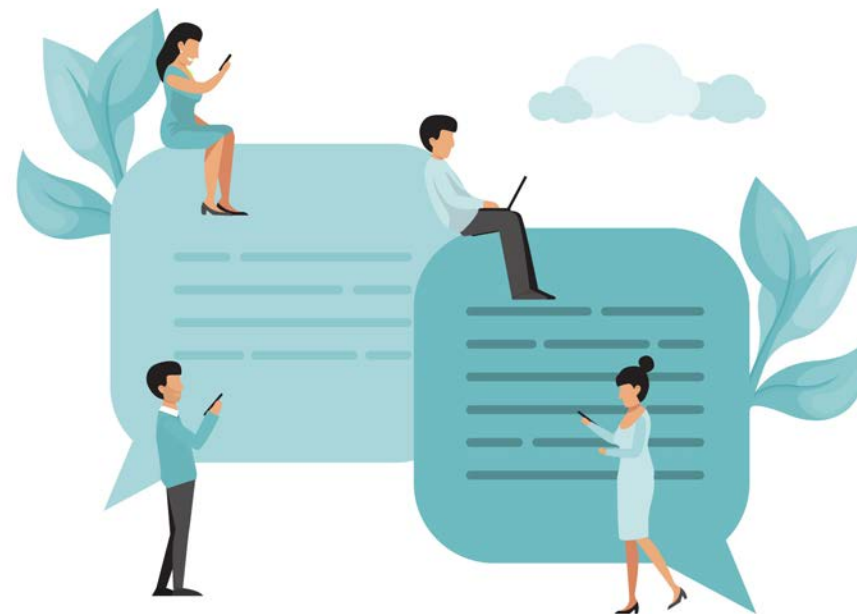
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Roadmap 2020 - 2030

*Building Better Citizen Experiences.*

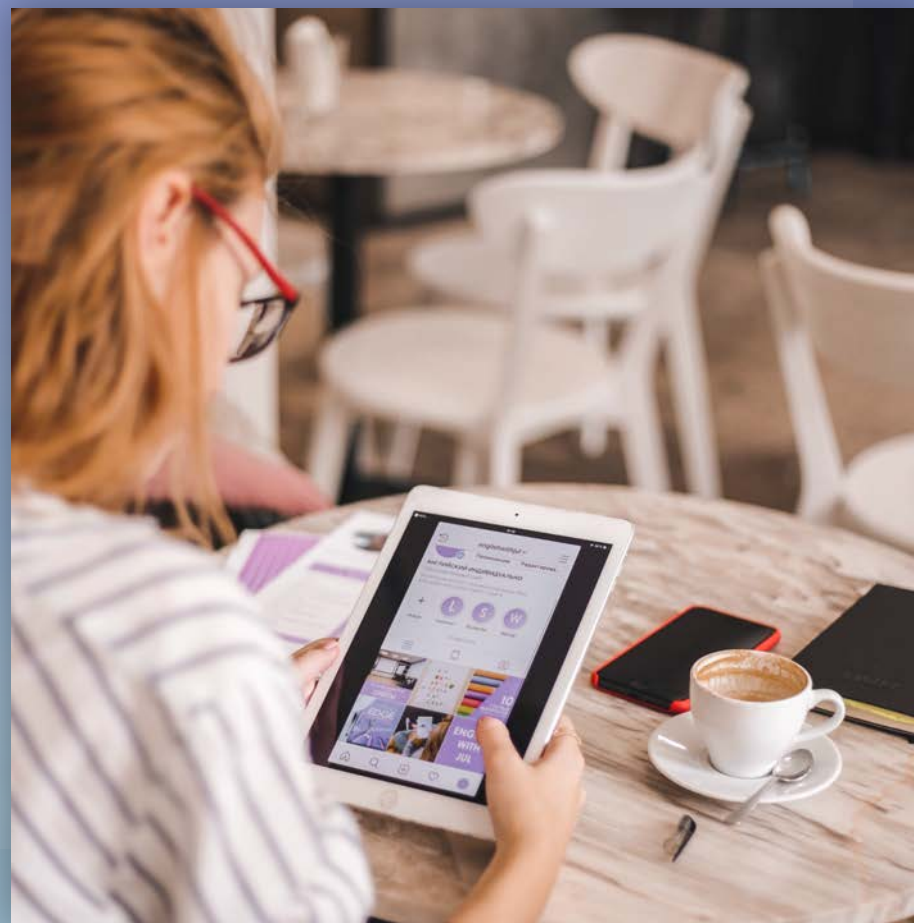
# e-Government Vision

*In 2030, the Aruba Government is a pro-active government that anticipates the citizens' needs and the Aruba citizens thrive as digital citizens.*

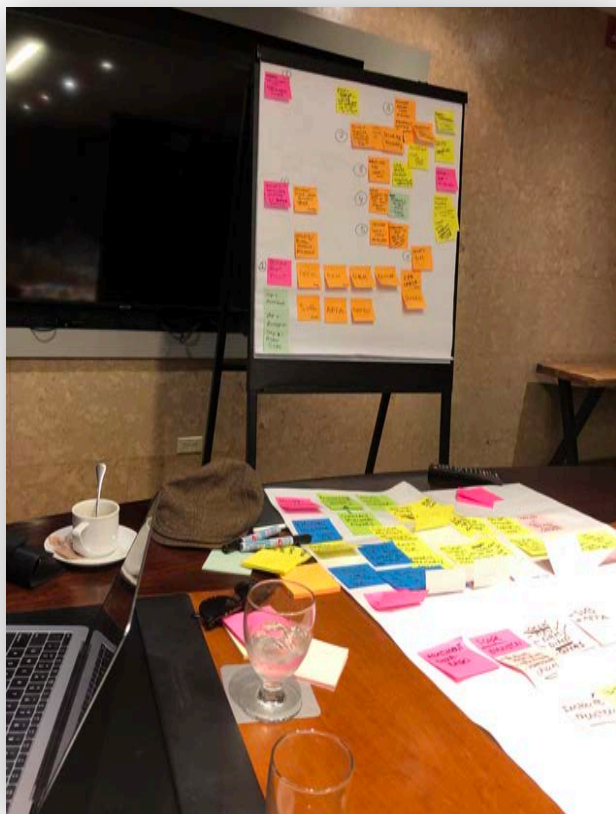


# e-Government Roadmap

*for building a better citizen experience*



# e-Government Committees





# GUIDING PRINCIPLES

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1. ***Know where you are:*** undertake an assessment or quick scan to find out your strengths and weaknesses.
2. ***Start where you are:*** keep what works and improve or get rid of what doesn't.
3. ***Take your people along for the ride:*** invest in your teams and your citizens.
4. ***Keep it simple:*** it's all about the service experience.



The journey of a thousand miles  
begins with one step....